

CrewWare™ Quick Setup and Installation Instructions

The CrewWare installation file (“CrewWare_Setup.exe”) includes both CrewWare—the system management software—and CrewCom® device firmware.

To install CrewWare, click the “CrewWare_Setup.exe” icon to run the program. Follow the Windows installer instructions to complete installation.

When using CrewWare with any kind of Windows application, be sure to make an exception for CrewWare in the Windows firewall.

System Requirements

- Windows 7 or higher
- 4 GB system memory
- Windows Experience Index for Graphics 5.9
- .NET version 4.5

Additional Recommendations

- XGA video screen—1024 × 768 or greater resolution

Instructions for updating device firmware are included in the [CrewWare Operating Manual](#).

For CrewWare updates, you must uninstall any previous versions from your PC before installing a new release. Pliant also recommends saving a copy of your current configuration file before updating CrewWare.

For assistance with your CrewCom system, please contact Pliant’s customer support at +1.334.321.1160, then select option 3 for Service and Support.