

## CrewWare™ Quick Setup and Installation Instructions

The CrewWare installation file (“CrewWare\_Setup.exe”) includes both CrewWare—the system management software—and CrewCom® device firmware.

A copy of CrewWare is available from the USB drive included with your Control Unit or via the [Downloads](#) page of the Pliant Technologies website.

### System Requirements

- Windows 7 or higher
- 4 GB system memory
- Intel Core2 Duo CPU @ 2.67 GHz or better
- 128-megabyte (MB) graphics card
- .NET version 4.5

### Additional System Recommendations

- XGA video screen—1024 × 768 or greater resolution

### How to Install CrewWare

To install CrewWare, right-click on the “CrewWare Setup.exe” file, then click **Run As Administrator** in the menu that displays. Follow the Windows installer instructions that appear in order to complete installation.

### How to Update CrewWare

For CrewWare updates, you must uninstall any previous versions from your PC before installing a new release. Pliant also recommends saving a backup copy of your current configuration file before updating CrewWare. Then, follow the above instructions for installing CrewWare.

### Using CrewWare

Instructions for updating device firmware after installing/updating CrewWare are included in the [CrewWare Operating Manual](#).

When using CrewWare with any kind of Windows application, be sure to make an exception for CrewWare in the Windows firewall.

*For assistance with your CrewCom system, please contact Pliant’s customer support at +1.334.321.1160, then select option 3 for Service and Support.*