

Sanitizing and Cleaning Your CrewCom® and SmartBoom® Products

Below, you'll find recommendations from Pliant Technologies for safely cleaning and sanitizing our products.

Recommended Cleaning Methods

- Before cleaning devices, ensure they are all powered off and unplugged from outlets.
- When cleaning, apply cleansing agent to a soft cloth or microfiber cloth and then wipe devices. Avoid applying, soaking, or spraying cleansing agent directly onto devices. Refer to the section below for a list of recommended cleansing agents.
- Microphone Windscreens (from headsets) can be washed with soap and water. Allow windscreen to air dry before reapplying to headset.

Recommended Cleansing Agents (For Disinfecting and Sanitizing)

- Alcohol – At a minimum, use a 70% alcohol solution.
- Disinfectant Wipes – Brands such as Clorox® or Lysol® are an acceptable option to wipe and clean devices.

What to Avoid

We recommend avoiding the following cleansing options due to possibility of materials being degraded, discolored, etc.

- UV Lighting
- Bleaches
- Multi-purpose kitchen, bathroom, or laundry sprays or liquids

Available Replacement Parts

The following SmartBoom headset replacement parts are available for purchase via our [website](#):

Parts	Description
SBL-WS-10PK	Windscreen for SB11L (10 Pack)
SBL-EAR-6PK	Foam Ear Pad for SB11L (6 Pack)
SBP-WS-10PK	Windscreen for SB110/210 (10 Pack)
SBP-32988042	Windscreen for SB100/SB200 (1 each)
SBP-ES-10PK	Ear Socks for SB100/110/200/210 (10 Pack)
SBP-PAD-EAR	Ear Pad for SB100/110/200/210 (1 each)