



Job Description

Position: Electronic Service Technician
Reports To: Service Manager
Department: Operations
Status: Full Time
Revised: March 23, 2021

Position Overview:

Maintains, tests and repairs a wide variety of electronic equipment to the component level. Must have an in-depth knowledge of general advanced electronics analog and digital theory and specific knowledge of Audio, Video and RF principles. Must be able to work independently and rely on knowledge, experience and judgment to diagnose, interpret and repair all forms of in-depth electronic equipment and systems. Performs a variety of complicated tasks. A wide degree of creativity and latitude is required. May require some overtime. May require some on call duties.

Primary Responsibilities:

- 80% – Maintain, test and repair a wide variety of electronic equipment to the component level. Typical equipment would be wireless audio, hardwired intercom, digital wireless control, video controllers, video decks and other analog and digital equipment.
- 10% – Interface with product development team to provide product feedback and make design modification requests.
- 5% – complete associated repair and parts inventory tracking paperwork for billing and ordering purposes.
- 5% – General administrative tasks as necessary

Minimum Knowledge, Education and Experience:

- Accuracy and attention to detail is required.
- Associate degree or equivalent in electronic technology or military Advanced Electronics training.
- At least 5 years of experience in component level troubleshooting and repair of electronic systems and equipment.
- General working knowledge of MS Windows a plus.